



**Spiral Binding Company, Inc.**  
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## **Reseller/Dealer Equipment Sales and Service Warranty Policy**

Most equipment purchased from Spiral James Burn (Spiral Binding Company, Inc.) including but not limited to, the James Burn/Lhermite and Foliant product lines, comes with a one year parts warranty and 90 days labor warranty. If a machine is sold through a reseller, the reseller is responsible for covering labor under the warranty for a minimum of 90 days. The reseller can provide service directly or use an authorized third-party service provider. If a reseller needs a part covered by our warranty we will ship it as soon as possible utilizing either UPS or FedEx ground services. If a reseller needs an expedited delivery service that cost will be charged to the reseller.